



Community Member – Community Advisory Committee (CAC)

About Us

Bendigo Health is a large hospital that provides healthcare services to our community. Every year, we:

- Admit over 45,000 patients
- See more than 65,000 people in our emergency department
- Welcome over 1,600 babies
- Perform more than 15,000 surgeries
- Have over 100,000 outpatient appointments

We offer many services, such as emergency care, maternity, surgery, dental, aged care, and mental health services. We serve people in Bendigo and surrounding areas like Mildura, Swan Hill, and Echuca.

Our Vision:

Excellent Care. Every Person. Every Time.

Our Values:

- **Caring:** We care for our community
 - **Passionate:** We do our best
 - **Trustworthy:** We are open, honest, and respectful
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About the Community Advisory Committee (CAC)

The CAC helps Bendigo Health make decisions that affect the community. The committee gives advice to the Bendigo Health Board of Directors, helping them understand the community's views on health services. The CAC also shares information with the community about how Bendigo Health is improving its services.

The Role of a Committee Member

As a member of the CAC, you will:

- Give advice on how to include the views of patients, families, and the community in health service planning
 - Provide feedback to the Board of Directors on health issues
 - Help plan for safe and high-quality health services
 - Review and give feedback on Bendigo Health reports
 - Share feedback from the community with the CAC and Board
 - Help share information with the community about how Bendigo Health is improving services
 - Help build partnerships between Bendigo Health and the community
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Requirements

- **Commitment:** Members are appointed for up to three years. After two terms, members can take a break for at least 12 months.
 - **Training:** Members must complete:
 - An orientation to Bendigo Health
 - Specific training for the CAC role
 - Annual training on health sector guidelines
 - **Checks:** Members must complete a police check and ensure their vaccinations are up to date, including the annual flu shot.
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Essential Criteria

You should:

- Live in the City of Greater Bendigo or the Loddon Mallee region
 - Be interested in improving the community's health services, and/or have a connection to Bendigo Health as a patient, family member, or carer
 - Understand the health needs of at least one group in the community (see below)
 - Be able to listen, speak clearly, and work well with others
 - Be respectful of others' privacy and confidentiality
 - Be at least 16 years old
 - Be able to take part in CAC meetings and represent the group at events if needed
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Who Should Apply?

We are looking for people from a variety of backgrounds, including:

- Young people
- Older people
- Aboriginal and Torres Strait Islander communities
- LGBTQIA+ communities
- People from culturally or racially marginalised communities
- People with disabilities
- People with poor mental health or mental illness
- People with chronic illness
- Carers or family members of people who use Bendigo Health services
- Rural residents
- Anyone interested in healthcare planning